January 30, 2020

Dear Omron Customer,

We at Omron are aware of and closely monitoring the current global health concerns regarding the Novel Coronavirus. In an effort to mitigate the spread of the virus, the Chinese government has extended the Lunar New Year and urged people to remain at home. As a result of this serious situation, Omron Electronic Component factories in China are closed and will remain closed until February 10th. In preparation for the factories reopening, Omron Electronic Components Customer Service and Supply Chain departments are actively reviewing open customer orders to identify any potential delivery issues. We will be prepared to have those discussions with our factories and customers, as soon as they return.

If we identify any issues, we will be in contact with your purchasing team, should we need to adjust our current shipping method.

Kris Whitehouse

Best regards,

Kris Whitehouse
Vice President, Sales
Omron Electronic Components, Americas