Cincon announcement in response to the current Novel Coronavirus (2019-nCoV) in China

Date: Jan/30/2020
Regarding the ongoing Novel Coronavirus (2019-nCoV) outbreak, the Guangdong Province in China has declared to extend the Chinese New Year holidays and delayed resumption of work to Feb/9.

For Cincon, one of our production site is in Dongguan, which is within the Guangdong Province, is obliged follow the official policy, and thus will not resume operation until Feb/10.

All employees, whether in our Taiwan or China office, so far have not been infected by the current disease and we will continue to have the access control and safety check for Dongguan factory.

In response to this current situation, Cincon are taking the following actions and the necessary adjustments:

1. All China shipments, originally scheduled to ship Feb/3~Feb/7 will be delayed, since all transportation businesses and Chinese customs is closed, we will offer their respective new ship dates on Jan/31.

2. All China shipments scheduled to ship Feb/10~Feb/27 may be delayed as well, as we are not able to resume production this and next week, we will offer their respective new ship date on Feb/7.

3. For all China shipments scheduled to ship later than Feb/28, if delivery date change, we will update the status starting from Feb/14 on a weekly basis.

4. For some Taiwan shipment later than Feb/17, if parts purchased from China was delayed, we will update delivery status starting from Feb/7 on a weekly basis as well.

For the near future, Cincon will try our best to minimize the troubles in manufacturing and delivery of all Cincon products.

It is vital for you to provide us with your project/product forecast and ordering situations, this will help us to make the necessary future production planning.